

## New Neighbors in Nature Pointe Information Sheet

Members shall contact Blue Door Realty regarding any issues in the community which they would like to have addressed. Our representative Sam Anderson will handle most of those matters and forward those beyond her authority to the NP HOA Board.

## **Primary Contact**

Samantha "Sam" Anderson, Blue Door Realty (NP's Management Co.) M-F 9 am – 5 pm (505) 389-4316; Sam@bluedoorhomes.net
Emergency after hours pager (505) 229-0008 (leave message for on call manager)
Mailing address: P.O. Box 45717, Rio Rancho, NM 87174
Location: 3791 Southern Blvd, Ste 101, Rio Rancho, NM 87124

## **NP Gate Codes**

Main Gate Code: contact Sam/Blue Door (505) 389-4316; <u>Sam@bluedoorhomes.net</u> See detailed gate operations for residents and non-residents on the NP Gate Operations document attached to the emailed welcome letter.

Gate Remote Control: \$25; contact Sam/Blue Door (505) 389-4316; <u>Sam@bluedoorhomes.net</u> South Pedestrian Exit Gate Code *(off Mustang Mesa Trail):* 314

## **Clubhouse Orientation**

Contact Alex Leonard, NP Developer—(505) 450 2384; <u>alexleonard345@gmail.com</u> Set up an appointment for orientation to Clubhouse & facilities. See also <u>Clubhouse Rule Book</u> for use of all Clubhouse facilities. A digital copy is attached to the emailed welcome letter.

## **Clubhouse Entry Key Cards & Codes**

Key cards: contact Sam/Blue Door (505) 389-4316; <u>Sam@bluedoorhomes.net</u> Pool/Patio door code: (*Gate codes are currently not available due to Covid 19 shut down*.) Back door code: Wellness Center code: Pool cover code:

## Electricity Service



PNM Start-up Services: <u>https://www.pnm.com/moving-in-new-customer</u>; (888) DIAL-PNM, or 1-888-342-5766; Hours: Weekdays, 7:30 am to 6 pm *(best time to call: T-Th 9:30 am-4 pm)*.

## Propane Gas Service

Ferrell Gas—*(current community contract)* 505-344-3466 *(mention NP when booking service)* 230A Cynthia Loop NW, Albuquerque, NM 87114-2215

If you own your tank, you can seek pricing elsewhere. Some residents use other companies, including Country Gas—(505) 281-9228; <u>Office@CountryGas-Edgewood.com</u>; 1281 NM 333, Tijeras

# Water Service

Entranosa Water--<u>https://www.entranosawater.com/documents/711/Request\_for\_Service\_Form.pdf</u> Fill out the Service Application form online; additional questions, contact office (505) 281-8700 or <u>mhissa@entranosawater.com</u>

## Trash Disposal & Recycling Services



East Mountain Disposal: (505) 286-4798 (Mention NP); <u>https://c5710d08-5262-4bd5-946d-47d0f68144bd.filesusr.com/ugd/4e15bc\_0d65d2bee0334076ab81b242f70f4d23.pdf</u> (details on service.)

Trash container should be out at street by 7 am each Friday for pickup.

Bungee cord can secure lid. All trash needs to be in tied bags inside container. There is an extra charge if trash is outside of container.

Because of bears and other animals, NP requires that trash containers not be left out overnight and stored out of sight of road.

No requirement on directionality of container, however, putting handle toward street is easier for collector.

East Mountain Transfer Station--711 Highway 333 (old Route 66) Tijeras, NM

https://www.bernco.gov/public-works/east-mountain-transfer-station.aspx; (505) 281-9110 Open from 8 am - 5 pm/ 6 days a week *(Closed on Wednesdays).* Check website for current hours/days of operation

Also handles recycling materials or \$5 cu. Yd. for trash. All loads MUST be covered; any uncovered load – add \$5/load.

## TV, Internet, Home Phone Service Options



Comcast Xfinity--<u>https://www.xfinity.com/locations/in-my-area</u>; 800-945-2288, 800-266-2278 Direct TV -- <u>https://www.att.com/buy/bundles</u>; (800) 531-5000 Dish TV--877 626-8268; <u>https://www.dish.com/programming/packages/</u> (Online signup is purportedly loss expensive)

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